

Digital Exclusion Factsheet



Digital technologies and the internet have become an essential part of modern life in a very short space of time. While there are many benefits to digital technologies, they have also unfortunately left many people behind.

The WA Digital Inclusion Project aims to support people to access the benefits of technology.

You may be digitally excluded if you have ever felt:

“I don’t know how to use a computer or how to access the internet”

“I don’t know how to use online government services”

“I don’t have access to a computer or the internet”

“I don’t know how to do online banking”

“I don’t know how to use email”

“Internet costs are too expensive for me”

“I am too worried about my personal information and safety to use the Internet”

“I am worried about being a victim of a scam”

“I don’t know how to search for employment online”