



Emergency services

Tutor Resources for the AMEP

Health

Beginner

Tutor Resources for the AMEP

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Theme:

Health

Topic:

Emergency services

Task	Language focus	Learning activities	Resources
1. Can call the emergency number	<p>Vocabulary police, fire, ambulance, emergency number, triple 0 (000), police car, fire truck</p> <p>Structures What's your ___ (name, address, phone number)? How do you spell that?</p>	<p>Identify and discuss emergency services</p> <p>Role play calling 000</p> <p>Extension Listen for specific information</p> <p>Order a dialogue</p> <p>Role play</p> <p>Record a dialogue</p>	<p>Worksheet 1: Emergency services Worksheet 2: Calling 000</p>

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Task 1: Can call the emergency number**Vocabulary:** police, fire, ambulance, emergency number, triple 0 (000), police car, fire truck**Language structure:** What's your ___ (name, address, phone number)?

How do you spell that?

Activity instructions*Identify and discuss emergency services*

📄 Worksheet 1: Emergency services

Instruct learner to look at the pictures on the worksheet and discuss.

Ask: Do you have these in your country?

When would you need the ___ (police, ambulance, fire service)?

Help learner to identify correct word to write under each picture.

Read the words. Learner repeats. Learner completes the sentences and reads.

Role play calling 000

📄 Worksheet 2: Calling 000

Write the emergency number '000' in learner's book. Ask: What's this number? or Do you know this number? Say: Triple 0. Learner repeats. Ask: When do you call this number? Discuss.

Read the dialogue on the worksheet. Discuss any new vocabulary.

Role play calling 000 using the dialogue. Reverse roles.

Extension activities*Listen for specific information*

📄 Worksheet 2: Calling 000

Read the dialogue a few times asking learner to listen for different information each time, e.g. listen for the type of emergency, listen for the phone number, listen for the address etc.

Order a dialogue

📄 Worksheet 2: Calling 000 dialogue

Cut dialogue into strips and ask learner to re-order.

Role play

📄 Worksheet 2: Calling 000

Change the situation in worksheet 2 and call for fire service or police service.

Record a dialogue

📄 Worksheet 2: Calling 000

Record the dialogue with learner and listen.

Acknowledgement of image source

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Worksheet 1: Emergency services

Write the word below its picture.

fire

police

ambulance



Fill the gaps.

If you need an ambulance, phone 000.

If you need the police, phone _____.

If you need the fire service, phone _____.

Worksheet 2: Calling 000 dialogue

Role play calling 000.



Operator: Emergency. Police, fire, ambulance.

Caller: Ambulance please.

Operator: Ambulance.

Caller: My husband is unconscious.

Operator: What's your address?

Caller:

Operator: Can you spell the street name please?

Caller:

Operator: What's the number you are calling from?

Caller:

Operator: What's your name?

Caller:

Operator: How do you spell that?

Caller:

Operator: We'll have someone there as soon as possible.