About this course

Do you want a career that could take you all over the world?

When you complete the Certificate IV in Hospitality you'll be able to work as a hospitality supervisor or team leader.

You will gain the knowledge and skills to work and supervise effectively in the hospitality industry, holding a leadership role in the responsible service of alcohol, financial management, budget control, and enhanced customer service.

Skilled and experienced hospitality workers are in demand and a wide range of employment opportunities will be open to you.

Gain these skills

- Implementation of work, health and safety practices
- Management of budget
- Enhanced customer service
- Hygiene practices

Is this course right for me?

I have the following attributes:

- Able to work in dynamic, fast paced environments
- Able to identify and solve problems
- Flexible, motivated and enthusiastic
- Outgoing and welcoming personality
- Able to work well in a team
## Details

### Semester 1, 2020

**Joondalup (Kendrew Crescent) - On Campus**

- **Duration:** 2 Semester/s
- **When:** Semester 1, 2020
- **How:** On campus

### Semester 1, 2020

**Perth (Northbridge) - On Campus**

- **Duration:** 1 Semester/s
- **When:** Semester 1, 2020
- **How:** On campus

### Semester 2, 2019

**Joondalup (Kendrew Crescent) - On Campus**

- **Duration:** 12 Month/s
- **When:** Semester 2, 2019
- **How:** On campus

### Semester 2, 2019

**Perth (Northbridge) - On Campus**

- **Duration:** 12 Month/s
- **When:** Semester 2, 2019
How: On campus

**Entrance requirements**

<table>
<thead>
<tr>
<th>School Leaver</th>
<th>Non-School Leaver</th>
<th>AQF</th>
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<tbody>
<tr>
<td>C Grades in Year 11 WACE General English, and OLNA; or NAPLAN 9 Band 8</td>
<td>C Grades in Year 11 English and Maths or equivalent</td>
<td>Certificate II or Certificate III</td>
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**Further study**

North Metropolitan TAFE offers you a range of further study opportunities, see below for a list of related courses.

**Job opportunities**

- Front Office Manager (Hotel)
- Head Housekeeper
- Head Porter (Hotel)
- Hotel Concierge
- Hotel Office Manager
- Hotel Service Supervisor

Other job titles may include:
- Supervisor | Team Leader (Bar, Housekeeping, Food & Beverage)
- Duty Manager
- Shift Manager

*Please note this list should be used as a guide only as job titles and qualification requirements may vary between organisations.*

**Fees and charges**

View our [Indicative Fees list](#).

**Local full time students**

Course fees are made up of two components, tuition fees and resource fees.

**Tuition fees** are determined by multiplying the course fee rate by the nominal hours, which is the number of hours in which an average student could be expected to complete each unit. They are not the hours of training or instruction.

**Resource fees** are charges for material that are essential to a course or unit, and are purchased by NMT to be used by students during the course.

Fees may vary depending on the units you are enrolled in so an approximate amount has been shown. You will be given the exact amount of your fees at enrolment. Part time student fees will vary depending on the number of units you are enrolled in.

Please note, you may also need to buy textbooks or equipment for your course.
International Students

Check [TAFE International WA](https://www.tafeinternational.wa.edu.au) to confirm this course is available to international students. You will pay your tuition fees to TIWA.

Please note, fees are subject to change.