SIT30116 Certificate III in Tourism
National ID: SIT30116 | State ID: AZV7

About this course

This qualification is part of the Lower fees, local skills program where you'll pay only half of the standard course fees.

Jump on board to an exciting career in tourism

Gain the basic skills and knowledge to work in various tourism job roles. A career in tourism, a growth industry, is very rewarding and with this Certificate III in Tourism you'll have the skills you need to work in visitor information services, hotel guest services and tourism operations.

You could be out in the field helping visitors experience all the top holiday spots or creating tours that they will remember forever or working in an international hotel providing guest information services.

North Metropolitan TAFE is the leading provider of travel and tourism studies in WA.

Gain these skills

- Plan tourism itineraries and provide tourism visitor information
- Gain tourism destination and attractions knowledge
- Provide accommodation guest services including porter services
- Set up promotional stands for tourism products
- Use current industry reservations systems and operational technology
- Use social media for business

Is this course right for me?

I have the following attributes:

- Enjoy working with people
- Patient and tactful
- Understanding and acceptance of different cultures
• Able to think logically
• Good interpersonal skills
• Good problem-solving skills

The following people will be entitled to a concession rate on the half price course fees under Lower fees, local skills.

• All students aged 15-24 years
• Persons and dependents of persons holding:
  • a pensioner concession card;
  • a repatriation health benefits card issued by the Department of Veterans' Affairs; or
  • a Health Care Card
• Persons and dependents of persons in receipt of the Youth Allowance, AUSTUDY or ABSTUDY
• Dependents of persons who are inmates of a custodial institution
• Secondary school-aged persons, not enrolled at school.

If you are not eligible, please see our Skill sets page.

Details

During your course of study, NMTAFE may use a variety of learning practices to ensure you get the best outcome for your learning journey.
This may include online learning, face-to-face classroom, laboratory/workshop delivery, work placement or a combination of these, depending on which is most appropriate.

Entrance requirements

<table>
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<tr>
<th>School Leaver</th>
<th>Non-School Leaver</th>
<th>AQF</th>
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<tbody>
<tr>
<td>OLNA or NAPLAN 9 Band 8</td>
<td>C Grades in Year 10 English and Maths or equivalent</td>
<td>Certificate I or Certificate II</td>
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Further study

North Metropolitan TAFE offers you a range of further study opportunities, see below for a list of related courses.

Job opportunities

Tourist Information Officer | Tourist Adviser

Other job titles may include:
• Booking Agent | Reservations Sales Agent | Sales Consultant | Customer Service Agent
• Coach Tour Company Representative | Operations Consultant for a Tour Operator
• Guide and Salesperson in an Indigenous Cultural Centre
Inbound Tour Coordinator | Tour operator reservation agent
Visitor Centre Consultant | Tourism customer service attendant
Employment at Theme Parks and Tourist Attractions
Tourism/Guest Services (Hotel / Resort)
Museum Attendant

Please note this list should be used as a guide only as job titles and qualification requirements may vary between organisations.

Fees and charges

Local full time students

Course fees are made up of two components, tuition fees and resource fees.

Tuition fees are determined by multiplying the course fee rate by the nominal hours, which is the number of hours in which an average student could be expected to complete each unit. They are not the hours of training or instruction.

Resource fees are charges for material that are essential to a course or unit, and are purchased by NMT to be used by students during the course.

Fees may vary depending on the units you are enrolled in so an approximate amount has been shown. You will be given the exact amount of your fees at enrolment. Part time student fees will vary depending on the number of units you are enrolled in.

Please note, you may also need to buy textbooks or equipment for your course.

International Students

Check TAFE International WA to confirm this course is available to international students. You will pay your tuition fees to TIWA.

Please note, fees are subject to change.