



# SIT30116 Certificate III in Tourism

National ID: SIT30116 | State ID: AZV7

## About this course

**LOWER FEES  
LOCAL SKILLS**

This qualification is part of the [Lower fees, local skills](#) program where you'll pay only half of the standard course fees.

## Jump on board to an exciting career in tourism

Gain the basic skills and knowledge to work in various tourism job roles. A career in tourism, a growth industry, is very rewarding and with this Certificate III in Tourism you'll have the skills you need to work in **visitor information services, hotel guest services** and **tourism operations**.

You could be out in the field helping visitors experience all the top holiday spots or creating tours that they will remember forever or working in an international hotel providing guest information services.

North Metropolitan TAFE is the leading provider of travel and tourism studies in WA.

## Gain these skills

- Plan tourism itineraries and provide tourism visitor information
- Gain tourism destination and attractions knowledge
- Provide accommodation guest services including porter services
- Set up promotional stands for tourism products
- Use current industry reservations systems and operational technology
- Use social media for business

## Is this course right for me?

I have the following attributes:

- Enjoy working with people
- Patient and tactful
- Understanding and acceptance of different cultures

- Able to think logically
- Good interpersonal skills
- Good problem-solving skills

## Details

### Semester 1, 2020

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#### Perth (Northbridge) - On Campus



Duration: **1 Semester/s**



When: **Semester 1, 2020**



How: **On campus**

## Units

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### Core

National ID	Unit Title
SITTIND001	Source and use information on the tourism and travel industry
SITXCCS006	Provide service to customers
SITXCOM002	Show social and cultural sensitivity
SITXWHS001	Participate in safe work practices

### Elective

National ID	Unit Title
SITHACS005	Provide porter services
SITHACS008	Provide accommodation reception services
SITTTSL002	Access and interpret product information
SITTTSL006	Prepare quotations
SITTTSL007	Process reservations
SITTTSL008	Book supplier products and services

National ID	Unit Title
SITTTSL010	Use a computerised reservations or operations system
SITTTSL011	Source airfares for domestic flights
SITXCCS002	Provide visitor information
SITXEBS001	Use social media in a business
SITXFIN001	Process financial transactions

## Entrance requirements

School Leaver	Non-School Leaver	AQF
OLNA or NAPLAN 9 Band 8	C Grades in Year 10 English and Maths or equivalent	Certificate I or Certificate II

## Further study

North Metropolitan TAFE offers you a range of further study opportunities, see below for a list of related courses.

## Job opportunities



[Tourist Information Officer | Tourist Adviser](#)

Other job titles may include:

- Booking Agent | Reservations Sales Agent | Sales Consultant | Customer Service Agent
- Coach Tour Company Representative | Operations Consultant for a Tour Operator
- Guide and Salesperson in an Indigenous Cultural Centre
- Inbound Tour Coordinator | Tour operator reservation agent
- Visitor Centre Consultant | Tourism customer service attendant
- Employment at Theme Parks and Tourist Attractions
- Tourism/Guest Services (Hotel / Resort)
- Museum Attendant

*Please note this list should be used as a guide only as job titles and qualification requirements may vary between organisations.*

## Fees and charges

View our [Indicative Fees list](#)

## Local full time students

Course fees are made up of two components, tuition fees and resource fees.

**Tuition fees** are determined by multiplying the course fee rate by the nominal hours, which is the number of hours in which an average student could be expected to complete each unit. They are not the hours of training or instruction.

**Resource fees** are charges for material that are essential to a course or unit, and are purchased by NMT to be used by students during the course.

Fees may vary depending on the units you are enrolled in so an approximate amount has been shown. You will be given the exact amount of your fees at enrolment. Part time student fees will vary depending on the number of units you are enrolled in.

Please note, you may also need to buy textbooks or equipment for your course.

## International Students

Check [TAFE International WA](#) to confirm this course is available to international students. You will pay your tuition fees to TIWA.

**Please note, fees are subject to change.**