



Certificate III in Hospitality

State ID: AZT7

About this course

Make someone's day - hand them a coffee, a canape or an ice cold drink!

Gain the hands-on experience and the skills you need to work in any location in the hospitality industry such as cafes, bars, clubs or restaurants or as a functions and events team member.

Experienced hospitality workers are in demand and can use their skills anywhere in the world working in a variety of roles in many different settings.

Gain these skills

- Provision of excellent customer service
- Effective team work
- Preparation and service of hot and cold drinks
- Safe work practices in the hospitality industry

Is this course right for me?

I have the following attributes:

- Energetic and outgoing personality
- Attention to detail
- A positive 'can do' attitude
- Able to work well under pressure
- Strong work ethic, reliable and flexible

Details

Semester 2, 2019

Joondalup (Kendrew Crescent) - On Campus



Duration: **1 Semester/s**



When: **Semester 2, 2019**



How: **On campus**

Units

Core

National ID	Unit Title
BSBWOR203	Work effectively with others
SITHIND002	Source and use information on the hospitality industry
SITHIND004	Work effectively in hospitality service
SITXCCS006	Provide service to customers
SITXCOM002	Show social and cultural sensitivity
SITXHRM001	Coach others in job skills
SITXWHS001	Participate in safe work practices

Elective

National ID	Unit Title
SITHFAB002	Provide responsible service of alcohol
SITHFAB003	Operate a bar
SITHFAB004	Prepare and serve non-alcoholic beverages
SITHFAB005	Prepare and serve espresso coffee
SITHFAB012	Provide advice on Australian wines
SITHFAB014	Provide table service of food and beverage
SITHIND003	Use hospitality skills effectively
SITXFSA001	Use hygienic practices for food safety

Entrance requirements

School Leaver	Non-School Leaver	AQF
OLNA or NAPLAN 9 Band 8	C Grades in Year 10 English and Maths or equivalent	Certificate I or Certificate II

Job opportunities



[Food & Beverage Attendant | Waiter | Formal Service Waiter | Bar Attendant | Barista | Commercial Housekeeper | Hotel / Motel Receptionist](#)

Other job titles may include:

- Function Attendant
- Bottle Shop Attendant
- Senior Bar Attendant

Please note this list should be used as a guide only as job titles and qualification requirements may vary between organisations.

Important information

Other costs for consideration:

- Text Books
- Resources
- Uniform
- Closed in shoes

Fees and charges

View our [Indicative Fees list](#)

Local full time students

Course fees are made up of two components, tuition fees and resource fees.

Tuition fees are determined by multiplying the course fee rate by the nominal hours, which is the number of hours in which an average student could be expected to complete each unit. They are not the hours of training or instruction.

Resource fees are charges for material that are essential to a course or unit, and are purchased by NMT to be used by students during the course.

Fees may vary depending on the units you are enrolled in so an approximate amount has been shown. You will be given the exact amount of your fees at enrolment. Part time student fees will vary depending on the number of units you are enrolled in.

Please note, you may also need to buy textbooks or equipment for your course.



**North
Metropolitan**

*We're working for
Western Australia.*

International Students

Check [TAFE International WA](#) to confirm this course is available to international students. You will pay your tuition fees to TIWA.

Please note, fees are subject to change.



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