BSB42115 Certificate IV in Library and Information Services
National ID: BSB42115 | State ID: AZK3

About this course
Provide excellent customer service in a library environment
This course builds on the skills and knowledge gained in BSB312154 Certificate III in Library and Information Services. Your studies could lead to employment in a broad range of environments such as public, hospital, law, university or school libraries. Or you may find work in the information based organisations, such as a web-based database service.

Your lecturers in this course are library professionals, up-to-date with industry best practice and with strong connections with local library staff and organisations.

To successfully complete this course, you will be required to undertake a compulsory work placement.
North Metropolitan TAFE gives you the option of studying this course online, students enrolling in the online study option should aim to complete the course within a 12 - 18 month time frame.

Gain these skills
- Provide leadership for library teams in areas including customer service and occupational safety and health
- Undertake cataloguing activities to describe and organise library resources
- Search online databases and retrieve information from external sources for information
- Maintain websites and use social media tools
• Assist and present information to clients to help them access library and external resources
• Build your understanding of current library challenges and trends, including emerging technologies.

**Is this course right for me?**

I have the following attributes:

• Good communication and interpersonal skills
• Excellent organisational skills
• Comfortable using technology
• Able to work as part of a team

**Details**

During your course of study, NMTAFE may use a variety of learning practices to ensure you get the best outcome for your learning journey.

This may include online learning, face-to-face classroom, laboratory/workshop delivery, work placement or a combination of these, depending on which is most appropriate.

**Entrance requirements**

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<th>School Leaver</th>
<th>Non-School Leaver</th>
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<td>C Grades in Year 11 WACE General English, and OLNA or NAPLAN 9 Band 8</td>
<td>C Grades in Year 11 English and Maths or equivalent</td>
<td>Certificate II or Certificate III</td>
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**Prerequisites**

Completion of Certificate III in Library, and Information Services or equivalent.

**Job opportunities**

Library Assistant | Library Attendant | Library Clerk

Other job titles may include:

• Collections Management Assistant
• Small Museum or Gallery Coordinator
• Museum Assistant  
• Museum Visitor Liaison Officer  
• Museum Visitor Services Team Leader  
• Library Officer (in public, hospital, law, university, college and school libraries)

Please note this list should be used as a guide only as job titles and qualification requirements may vary between organisations.

**Important information**

Students studying part-time are advised to complete the qualification within 3 years. National changes to the qualification may result in additional studies.

Other costs for consideration:

• Text Books  
• Stationery

Industry placement is available to eligible students on completion of Certificate IV

**Fees and charges**

**Local full time students**

Course fees are made up of two components, tuition fees and resource fees.

**Tuition fees** are determined by multiplying the course fee rate by the nominal hours, which is the number of hours in which an average student could be expected to complete each unit. They are not the hours of training or instruction.

**Resource fees** are charges for material that are essential to a course or unit, and are purchased by NMT to be used by students during the course.

Fees may vary depending on the units you are enrolled in so an approximate amount has been shown. You will be given the exact amount of your fees at enrolment. Part time student fees will vary depending on the number of units you are enrolled in.

Please note, you may also need to buy textbooks or equipment for your course.

**International Students**

Check [TAFE International WA](http://TAFEInternationalWA) to confirm this course is available to international students. You will pay your tuition fees to TIWA.
Please note, fees are subject to change.