Certificate III in Library and Information Services
State ID: AZK2

About this course

**Connect with people, engage with information and promote literacy and the value of libraries in the community**

Our Certificate III will give you the skills and knowledge to assist in the organisation and operation of systems for handling recorded material - ultimately helping clients gain access to information.

This course, based at our Northbridge campus located alongside the State Library of Western Australia, has a **strong customer service focus**, and provides learning opportunities through **practical hands-on activities, industry visits** and guest speakers. Your lecturers in this course are library professionals, up-to-date with **industry best practice** and with strong connections with local library staff and organisations.

This is an ever growing and changing sector and is a vital component across various industries.

**Gain these skills**

- Library customer service, team work, and assisting with public activities and events
- Order, prepare, organise and promote library resources
- Use current software and social media, online catalogues and databases, multi-media and photography equipment
- Locating information
- An understanding of current library challenges and trends, including emerging technologies

**Is this course right for me?**

I have the following attributes:

- Good communication and interpersonal skills
- Excellent organisational skills
Comfortable using technology  
Able to work as part of a team

Details

Entrance requirements

<table>
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<tr>
<th>School Leaver</th>
<th>Non-School Leaver</th>
<th>AQF</th>
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<tr>
<td>OLNA or NAPLAN 9 Band 8</td>
<td>C Grades in Year 10 English and Maths or equivalent</td>
<td>Certificate I or Certificate II</td>
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Further study

North Metropolitan TAFE offers you a range of further study opportunities, see below for a list of related courses.

Job opportunities

- Library Assistant
- Library Attendant
- Library Clerk
- Library Officer

Other job titles may include:

- Cultural Services Customer Service Officer

Please note this list should be used as a guide only as job titles and qualification requirements may vary between organisations.

Important information

Students studying part-time are advised to complete the qualification within 3 years. National changes to the qualification may result in additional studies.

Other costs for consideration:

- Text Books
- Stationery

Workplacements available upon completion of Certificate IV in Library and Information Services.

Fees and charges

View our Indicative Fees list

Local full time students

Course fees are made up of two components, tuition fees and resource fees.

Tuition fees are determined by multiplying the course fee rate by the nominal hours, which is the number of hours in
which an average student could be expected to complete each unit. They are not the hours of training or instruction. **Resource fees** are charges for material that are essential to a course or unit, and are purchased by NMT to be used by students during the course.

Fees may vary depending on the units you are enrolled in so an approximate amount has been shown. You will be given the exact amount of your fees at enrolment. Part time student fees will vary depending on the number of units you are enrolled in.

Please note, you may also need to buy textbooks or equipment for your course.

**International Students**

Check [TAFE International WA](https://www.tafeinternational.wa.edu.au) to confirm this course is available to international students. You will pay your tuition fees to TIWA.

**Please note, fees are subject to change.**