



# HLT23215 Certificate II in Health Support Services

National ID: HLT23215 | State ID: AYY2

## About this course

### Open the door to a career in caring

The Certificate II in Health Support Services will enable you to work in the **health or aged care sector** in a variety of different environments such as a **hospital assistant, patient services assistant, catering staff, cleaner, gardener, stores person and ward assistant**.

Throughout the course you will gain the knowledge and hands-on practical skills to work effectively with others in a team environment, communicate in the workplace and apply workplace health and safety and infection control practices. In addition, you will gain a range of skills that will enable you to work as a member of a team that provides support for the effective functioning of health services.

The Certificate II in Health Support Services can also provide you with a range of different study pathways to other courses in health including:

- Pathology collection
- Sterilisation services
- Health Services Assistance
- Individual Support
- Dental laboratory assisting
- Population Health

### Gain these skills

- Perform general cleaning tasks in a clinical setting
- Prepare and maintain beds
- Transport individuals
- Undertake routine stock maintenance including linen supplies

## Is this course right for me?

I have the following attributes:

- Caring and positive attitude
- Respect for the rights of others
- Able to work as part of a team and follow instructions
- Comfortable working in a physical environment
- Able to manage time and prioritise tasks effectively

## Overview

### Continuous enrolment, 2019

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#### Mount Lawley - On Campus VETDSS



When: **Continuous enrolment**



How: **0**

## Units

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### Core

| Unit Title   | National ID |
|--|-------------|
| Communicate and work in health or community services                 | CHCCOM005   |
| Work with diverse people   | CHCDIV001   |
| Comply with infection prevention and control policies and procedures | HLTINF001   |
| Participate in workplace health and safety                           | HLTWHS001   |

### Elective

| Unit Title   | National ID |
|--|-------------|
| Deliver a service to customers                       | BSBCUS201   |
| Prepare and maintain beds                            | CHCCCS012   |
| Transport individuals                                | CHCCCS026   |
| Perform general cleaning tasks in a clinical setting | HLTHSS003   |

| Unit Title                                      | National ID |
|---|-------------|
| Undertake routine stock maintenance             | HLTHSS005   |
| Collect and manage linen stock at user-location | HLTHSS006   |
| Conduct manual tasks safely                     | HLTWHS005   |
| Transport and store food                        | SITXFSA003  |

## Entrance requirements

| School Leaver           | Non-School Leaver                                   | AQF                             |
|-------------------------|---|---------------------------------|
| OLNA or NAPLAN 9 Band 8 | C Grades in Year 10 English and Maths or equivalent | Certificate I or Certificate II |

## Job opportunities



[Hospital Orderly](#) | [Wardsperson](#) | [Patient Services Assistant](#) | [Nursing Support Worker](#) | [Personal Care Assistant](#)

Other job titles may include:

- Health Services Assistant | Health Support Services Worker
- Institutional Cook | Kitchen Attendant
- Food Services Deliverer
- Housekeeping Attendant
- Hospital Maintenance Worker

Please note this list should be used as a guide only as job titles and qualification requirements may vary between organisations.

## Fees and charges

View our [Indicative Fees list](#)

### Local full time students

Course fees are made up of two components, tuition fees and resource fees.

**Tuition fees** are determined by multiplying the course fee rate by the nominal hours, which is the number of hours in which an average student could be expected to complete each unit. They are not the hours of training or instruction.

**Resource fees** are charges for material that are essential to a course or unit, and are purchased by NMT to be used by students during the course.

Fees may vary depending on the units you are enrolled in so an approximate amount has been shown. You will be

given the exact amount of your fees at enrolment. Part time student fees will vary depending on the number of units you are enrolled in.

Please note, you may also need to buy textbooks or equipment for your course.

### **International Students**

Check [TAFE International WA](#) to confirm this course is available to international students. You will pay your tuition fees to TIWA.

**Please note, fees are subject to change.**