About this course

Care for a career

Complete this qualification and you could be working in community services, case management or social housing, involved in the managing, co-ordinating and/or delivering of person-centred services to individuals, groups and communities.

You will have specialised skills in community services and work autonomously under broad directions from senior management, providing direct support to individuals or groups. You may also have responsibility for the supervision of other workers and volunteers and/or case management, program coordination or the development of new business opportunities.

All our community service qualifications have flexible training delivery modes and the option to study on the job. This means you get the most relevant skills and the opportunity to form industry contacts.

Gain these skills

- Consultation
- Community program development
- Group work
- Advocacy
- Case management
- Policy and research

Is this course right for me?

I have the following attributes:

- 18+ years of age
• Able to undertake research and self directed activities
• Self motivated, pro-active and energetic
• Creative thinker with strong problem solving skills
• Strong decision making skills based on sound judgment and empathy
• Strong interpersonal and communications skills

Delivery mode information

Online
With online study you will be completing your course via an online platform which contains all your study material and assessments. You will be provided a login and password to access this material once you have been enrolled at North Metropolitan TAFE.

Online is a little different to on-campus study as you do not have face to face contact with your lecturers and you do not engage directly with fellow students during every-day class activities. If on-campus study is not your preference, then online study is a great option. Rest assured you will be supported by your online lecturers.
You will also have access to lecturers via your online dashboard. The lecturers will help to clarify your concerns, assist with the course content, mark your assessments and provide you with feedback if required

Qualifications are broken down into stages with an intensive practical skills workshop run at the end of each stage. You will only need to enrol and pay for one stage at a time.

To enquire or enrol please fill out the Course Enquiry Form

Part-time
With part time study you will be completing your course on-campus with face to face contact with your lecturers and fellow students during every-day class activities.

Qualifications are broken down into stages to try and suit your availability.
If you are planning on completing a Certificate III or IV level course we will recommend that the course be broken into 2 or 3 stages over 12 - 18 months
If you are planning on completing a Diploma level course we will recommend that the course be broken into 3 or 4 stages over 18 - 24 months

To enquire or enrol please fill out the Course Enquiry Form

Work-based
Workplace training offers a flexible, self-paced study program which combines workplace recognition of prior learning and individualised ‘gap’ training to attain your qualification.

Workplace training means every time you go to work you are learning and demonstrating competence whilst working towards your qualification. The flexibility of workplace training allows you to structure and perform learning and assessment in a way that fits into your professional and personal life.

Learning and assessment plans are created on an individual level in consultation with you and/or your employer. Workplace training assessment is conducted using numerous methods including practical demonstration and observation, question and answer interviews, written tasks, supervisor reports and workshops.

To enquire or enrol please fill out the Course Enquiry Form
## Details

### Entrance requirements

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<tr>
<th>School Leaver</th>
<th>Non-School Leaver</th>
<th>AQF</th>
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<tr>
<td>Completion of WACE General or ATAR (Minimum C Grades) or equivalent</td>
<td>Completion of WACE General or ATAR or equivalent (minimum C Grades)</td>
<td>Certificate III</td>
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**Please note entry into this course is competitive.** All applicants are required to attend a **mandatory interview** with the Course Coordinator and **complete a short Literacy assessment**. The interview and assessment will take approximately 1 hour. The interview is an opportunity to discuss what you can expect from the course and what will be expected of you should you be offered a position. Interviews will be conducted at Joondalup, Leederville and Midland campuses during the week commencing 9 December. Students will receive further information when they apply, including how to book your interview.

**We recommend that you are over the age of 18 before enrolling in this course as the fieldwork placement and employment outcomes are very limited for students under the age of 18.**

### Further study

Graduates may be eligible for university entry into Social Science courses.

### Job opportunities

- Community Worker
- Disabilities Services Officer
- Family Support Worker
- Youth Liaison Officer
- Welfare Worker
- Welfare Case Worker

*Please note this list should be used as a guide only as job titles and qualification requirements may vary between organisations.*

### Important information

You will complete **300 hours** of supervised field placement with one of 170 government and community service agencies in the areas of mental health, drug and alcohol abuse, domestic violence, housing, adolescent development, parenting and family support. Eligibility for supervised work placement is subject to obtaining a satisfactory **Police Clearance**. You will also need a **Working with Children Check** if your placement involves contact with children.

Other costs for consideration:

- Text Books
Fees and charges

View our Indicative Fees list

Local full time students

Course fees are made up of two components, tuition fees and resource fees.

Tuition fees are determined by multiplying the course fee rate by the nominal hours, which is the number of hours in which an average student could be expected to complete each unit. They are not the hours of training or instruction.

Resource fees are charges for material that are essential to a course or unit, and are purchased by NMT to be used by students during the course.

Fees may vary depending on the units you are enrolled in so an approximate amount has been shown. You will be given the exact amount of your fees at enrolment. Part time student fees will vary depending on the number of units you are enrolled in.

Please note, you may also need to buy textbooks or equipment for your course.

International Students

Check TAFE International WA to confirm this course is available to international students. You will pay your tuition fees to TIWA.

Please note, fees are subject to change.