About this course

Further your skills in developing services and programs for the community

If you enjoy helping people and like working in a team then a career in community services could be for you. There is an ongoing skill shortage in this industry so employment prospects are high.

As part of this qualification you will undertake a supervised work placement* where you will be able to apply the skills and knowledge you have learned.

All of our Community Service qualifications have flexible training delivery modes and the option to study on the job.

Gain these skills

- Advanced communication
- Group work
- How to design and deliver programs that enhance community participation
- Legal and ethical responsibilities and requirements for working in community services

Is this course right for me?

I have the following attributes:

- Respectful, resilient, empathetic and have a positive outlook
- A non-judgmental attitude and ability to maintain confidentiality
- Able to exercise initiative
- Leadership qualities
- Able to build positive relationships with multi-disciplinary teams
- Strong communication, consultation, problem solving and negotiation skills
Delivery mode information

Online
With online study you will be completing your course via an online platform which contains all your study material and assessments. You will be provided a login and password to access this material once you have been enrolled at North Metropolitan TAFE.

Online is a little different to on-campus study as you do not have face to face contact with your lecturers and you do not engage directly with fellow students during every-day class activities. If on-campus study is not your preference, then online study is a great option. Rest assured you will be supported by your online lecturers.
You will also have access to lecturers via your online dashboard. The lecturers will help to clarify your concerns, assist with the course content, mark your assessments and provide you with feedback if required.

Qualifications are broken down into stages with an intensive practical skills workshop run at the end of each stage. You will only need to enrol and pay for one stage at a time.

A Work Placement is compulsory for students undertaking a Certificate IV or Diploma as some units in these qualifications require you to demonstrate your skills in a work place setting. These units will be highlighted on your study plan.

To enquire or enrol please fill out the Course Enquiry Form

Part-time
With part time study you will be completing your course on-campus with face to face contact with your lecturers and fellow students during every-day class activities.

Qualifications are broken down into stages to try and suit your availability.
If you are planning on completing a Certificate III or IV level course we will recommend that the course be broken into 2 or 3 stages over 12 - 18 months.
If you are planning on completing a Diploma level course we will recommend that the course be broken into 3 or 4 stages over 18 - 24 months.

A Work Placement is compulsory for students undertaking a Certificate IV or Diploma as some units in these qualifications require you to demonstrate your skills in a work place setting. These units will be highlighted on your study plan.

To enquire or enrol please fill out the Course Enquiry Form

Work-based
Workplace training offers a flexible, self-paced study program which combines workplace recognition of prior learning and individualised ‘gap’ training to attain your qualification.

Workplace training means every time you go to work you are learning and demonstrating competence whilst working towards your qualification. The flexibility of workplace training allows you to structure and perform learning and assessment in a way that fits into your professional and personal life.

Learning and assessment plans are created on an individual level in consultation with you and/or your employer. Workplace training assessment is conducted using numerous methods including practical demonstration and observation, question and answer interviews, written tasks, supervisor reports and workshops.
To enquire or enrol please fill out the Course Enquiry Form

Details

Continuous enrolment, 2019

Leederville - Employer based

- Duration: 2 Year/s
- When: Continuous enrolment
- How: Employer-based

Continuous enrolment, 2020

Leederville - Employer based

- Duration: 2 Year/s
- When: Continuous enrolment
- How: Employer-based

Semester 1, 2020

Joondalup (Kendrew Crescent) - On Campus

- Duration: 1 Semester/s
- When: Semester 1, 2020
- How: On campus

Semester 1, 2020

Leederville - On Campus

- Duration: 1 Semester/s
When: Semester 1, 2020
How: On campus

Semester 1, 2020

Midland - On Campus

Duration: 1 Semester/s
When: Semester 1, 2020
How: On campus

Semester 2, 2020

Joondalup (Kendrew Crescent) - On Campus

Duration: 1 Semester/s
When: Semester 2, 2020
How: On campus

Semester 2, 2020

Leederville - On Campus

Duration: 1 Semester/s
When: Semester 2, 2020
How: On campus

Entrance requirements

<table>
<thead>
<tr>
<th>School Leaver</th>
<th>Non-School Leaver</th>
<th>AQF</th>
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<tr>
<td>C Grades in Year 11 WACE General English, and OLNA; or NAPLAN 9 Band 8</td>
<td>C Grades in Year 11 English and Maths or equivalent</td>
<td>Certificate II or Certificate III</td>
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We recommend that students be over the age of 18 before enrolling into this course as the employment/placement outcomes are very limited for students under the age of 18.

**Further study**

North Metropolitan TAFE offers you a range of further study opportunities, see below for a list of related courses.

**Job opportunities**

- Welfare Support Worker
- Family Support Worker
- Parole / Probation Officer
- Residential Care Officer

Other job titles may include:

- Aboriginal Intake and Referral Worker
- Community Worker (mental health, alcohol & drugs, youth, migrant services)
- Community Education Worker | Support Worker (Community Services) | Case Worker (Community Services)
- Domestic Violence Worker
- Outreach Officer
- Early Intervention Homelessness Worker
- Court Support Worker | Community Legal Officers
- Information and Referral Worker
- Tenant Advice and Advocacy Worker
- Phone Advice Worker (Community Services)
- Supervisor | Team Leader (Community Services)

*Please note this list should be used as a guide only as job titles and qualification requirements may vary between organisations.*

**Important information**

You will need to complete the minimum of **80 hours of work placement**. If you live in the local area of Perth, you will be assisted to find placement if you are unable to find one. Please note eligibility for supervised work placement is subject to obtaining a satisfactory **Police Clearance**. You will also need a **Working with Children Check** if your placement involves contact with children.

Other costs for consideration:

- Text Books
- Stationery
- National Police Clearance - $65 through Australia Post
- Working with Children’s Check (WWC) - $11
Fees and charges

View our Indicative Fees list

Local full time students

Course fees are made up of two components, tuition fees and resource fees.

**Tuition fees** are determined by multiplying the course fee rate by the nominal hours, which is the number of hours in which an average student could be expected to complete each unit. They are not the hours of training or instruction.

**Resource fees** are charges for material that are essential to a course or unit, and are purchased by NMT to be used by students during the course.

Fees may vary depending on the units you are enrolled in so an approximate amount has been shown. You will be given the exact amount of your fees at enrolment. Part time student fees will vary depending on the number of units you are enrolled in.

Please note, you may also need to buy textbooks or equipment for your course.

International Students

Check [TAFE International WA](https://www.tafeinternational.wa.edu.au) to confirm this course is available to international students. You will pay your tuition fees to TIWA.

**Please note, fees are subject to change.**