



# ICT30115 Certificate III in Information, Digital Media and Technology

National ID: ICT30115 | State ID: AWB0

## About this course

This qualification provides you with the skills and knowledge to support information technology activities in the workplace across a range of Information and Communication Technologies (ICT) areas, including **Programming**, **Networking** and **Technical Support**.

Our Information Technology qualifications provide you with skills that are relevant to current industry trends and practices.

### Gain these skills

The core units covered in this course will provide you with the following skills:

- work safely and communicate effectively in an ICT environment
- implement and monitor various operating systems
- run standard diagnostic tests
- implement sustainable work practices
- create user documentation

At North Metropolitan TAFE you will have the opportunity to focus on the ICT field of most interest to you with the different electives offered at the three campuses where we deliver this course.

### Northbridge campus electives

- Create programming applications
- Build and design websites
- Use Social Media tools
- Use industry standard Microsoft Office software

## Joondalup campus electives

- Create programming applications
- Install, configure and secure networks and peripherals
- Network systems administration
- Install, support and troubleshoot operating systems and software
- Use industry standard Microsoft Office software

## Midland campus electives

- Install, configure and secure networks and peripherals
- Network systems administration
- Build and design websites
- Install, support and troubleshoot operating systems and software

This Certificate III in Information, Digital Media and Technology gives you the foundation skills to begin a career in ICT with further study at North Metropolitan TAFE. You may follow a career pathway into the ICT industry in areas including **CyberSecurity**, **Programming**, **Networking** or **Web Design**.

## Details

### Semester 1, 2019

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#### Joondalup (Kendrew Crescent) - On Campus



Duration: **6 Months**



When: **Semester 1, 2019**



How: **Full-Time  
On campus**

## Units

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### Core

Unit Title	National ID
Implement and monitor environmentally sustainable work practices	BSBSUS401
Participate effectively in WHS communication and consultation processes	BSBWHS304
Work and communicate effectively in an ICT environment	ICTICT202
Create user documentation	ICTICT301
Install and optimise operating system software	ICTICT302

## Unit Title

## National ID

Run standard diagnostic tests

ICTSAS301

## Elective

## Unit Title

## National ID

Operate application software packages

ICTICT203

Connect internal hardware components

ICTICT303

Implement system software changes

ICTICT304

Customise packaged software applications for clients

ICTICT307

Provide network systems administration

ICTNWK301

Determine and action network problems

ICTNWK302

Administer network peripherals

ICTNWK304

Install and manage network protocols

ICTNWK305

Apply introductory programming techniques

ICTPRG301

Care for computer hardware

ICTSAS303

Install, configure and secure a small office or home office network

ICTSAS307

## Entrance requirements

School Leaver

Non-School Leaver

AQF

OLNA or NAPLAN 9 Band 8

C Grades in Year 10 English and Maths or equivalent

Certificate I or Certificate II

## Job opportunities



[ICT Customer Support](#) | [ICT Help Desk Officer](#) | [ICT Help Desk Technician](#) | [System Support Officer](#)

IT Technician

Customer Service Representative (ICT)

User Support Specialist

Please note this list should be used as a guide only as job titles and qualification requirements may vary between organisations.

## Important information

Other costs for consideration:

- External Hard-drive (approx. \$50)
  - Should be USB 2.0 (minimum) with at least 100GB storage

## Fees and charges

View our [Indicative Fees list](#)

### Local full time students

Course fees are made up of two components, tuition fees and resource fees.

**Tuition fees** are determined by multiplying the course fee rate by the nominal hours, which is the number of hours in which an average student could be expected to complete each unit. They are not the hours of training or instruction.

**Resource fees** are charges for material that are essential to a course or unit, and are purchased by NMT to be used by students during the course.

Fees may vary depending on the units you are enrolled in so an approximate amount has been shown. You will be given the exact amount of your fees at enrolment. Part time student fees will vary depending on the number of units you are enrolled in.

Please note, you may also need to buy textbooks or equipment for your course.

### International Students

Check [TAFE International WA](#) to confirm this course is available to international students. You will pay your tuition fees to TIWA.

**Please note, fees are subject to change.**